

Statement of Policy

It is the policy of McLellan and Partners to work in accordance with the best professional practice, applicable legislation and appropriate standards in the provision of services to the satisfaction of its clients.

McLellan's quality objectives are set and reviewed by the Managing Director. Commitment by McLellan to maintaining the quality of services is brought to the attention of, and upheld by, all employees who are fully competent to meet clients' requirements. Continued familiarisation with quality matters is achieved by employee briefings, communications and commitment to a structured internal audit system.

The Director Responsible for Quality has to ensure that McLellan's Business Systems are implemented and maintained in accordance with the requirements of BS EN ISO 9001. Regular internal quality review meetings are incorporated within McLellan's Business Systems to facilitate continual improvement in the McLellan quality process.

Additionally, McLellan has an appointed Quality Consultant who reports to the Director Responsible for Quality and is responsible for the application and maintenance of a quality led approach throughout all McLellan activities and reports directly to the Managing Director on all quality related matters.

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